VOICE PHISHING SIMULATION

Human-in-the-Loop Voice Phishing

Your own operator on a live phone call, speaking in a cloned voice, for the conversations an automated caller cannot hold.

Your operator, from your in-house security team, your red team or your MSSP, places a real phone call to an employee and speaks live. Callstrike converts the operator's voice into a cloned voice in real time, so the employee hears a familiar colleague while a person steers the conversation, answers questions and adapts to every reply.

01

At a glance

Live
Operator speaks, voice converted in real time

20 s
of reference audio builds the cloned voice

3 regions
Europe, US and Asia Pacific voice processing

Each call
recorded, transcribed and rated

02 HOW IT WORKS

From reference audio to a reviewed call

1 **Build the voice**

Upload up to 20 seconds of reference audio, or capture it from a browser tab with the Callstrike Chrome extension, which separates the speakers for you.

2 **Open the session**

Your operator, from your security team, red team or MSSP, speaks into a microphone in the Callstrike console. The voice model runs on a cloud GPU in the region nearest the operator, so no special hardware is needed.

3 **Place the call**

The employee receives an ordinary phone call from your company's own number. Before every dial, Callstrike checks that the workspace may call that number and refuses the call without a clear yes.

4 **Review the result**

Each call is recorded, with what the employee heard on one channel and what they said on the other, and transcribed. The operator rates each call High, Medium or Low, and the call list filters by that rating.

03

WHEN TO USE IT

The AI caller tests a workforce. An operator tests a process.

Run the AI caller to reach every employee with one written scenario. Put a person on the line when the test depends on who is calling and what the employee asks back.

A process with several checks

A call-back, a second approver, a purchase order. The finding sits behind the second question.

A voice the employee trusts

The request only works from one person: the finance director, a board member, a regional manager.

Payment approvals

Does accounts payable verify a supplier's new bank details requested in a senior colleague's voice?

Service desk resets

Do identity checks hold when a familiar, stressed voice asks for a sign-in reset from an airport?

04

SAFEGUARDS

Consented, scoped and disclosed

Human-operator calls are awareness training, run with the same commitments as every simulation in your programme.

Consent first

On a trial, only employees with consent on record can be called, and each hears a recorded notice before the operator speaks. Call only employees with consent on record in every engagement.

Your employees only

Every dial is checked against the workspace's calling scope before the phone rings. Limit the scope to your own authorised domains so only your employees can be reached.

Stop when asked

Operators end the call the moment an employee asks them to stop, hang up or end it. Write this into your rules of engagement.

Tell every employee

Close each test by telling the employee it was a simulation and what gave it away, during the call or straight after it.

See it on a call with your own team. Book a walkthrough at www.callstrike.ai

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